

## Blackboard 9.0 Changing/Requesting a Blackboard Password

### If you have forgotten your password.

1. Type the following link into your browser's address bar:  
<https://blackboard.eller.arizona.edu/>
2. The Blackboard Login Page will appear.

### Have an account?

Please enter your credentials and click the **Login** button below.

Username:

Your UofA NetID

Password:

Your Student ID

[Forget Your Password?](#)

Click here if you have forgotten  
your password

Login

Click on the *Forgot Password?* link.

- 1 The Lost Password screen appears. Complete the required information and click on **Submit**.
- 2 A Receipt screen will appear indicating a message has been sent to your email address. The email message will contain instructions on how to change your password. If you did not enter a valid email address, you will not be able to change your password.



### Lost Password

#### 1 Username Option

Enter your **First Name, Last Name, and Username** to change the password. An active email address must be associated with the account to change the password. An email will be sent with instructions to change the password. The current password will remain active until it is changed by following the instructions.

First Name

Last Name

Username

#### 2 Email Address Option

Enter your **First Name, Last Name, and Email Address** to change the password. An active email address must be associated with the account to change the password. An email will be sent with instructions to change the password. The current password will remain active until it is changed by following the instructions.

First Name

Last Name

Email

#### 3 Submit

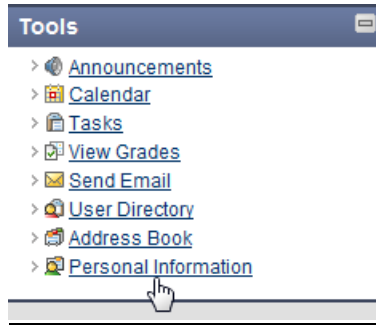
Click **Submit** to finish. Click **Cancel** to quit.

Cancel

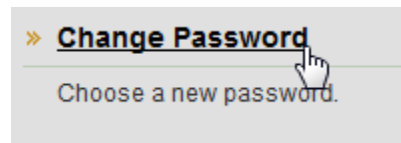
Submit

**If You know your password but would like to change it.**

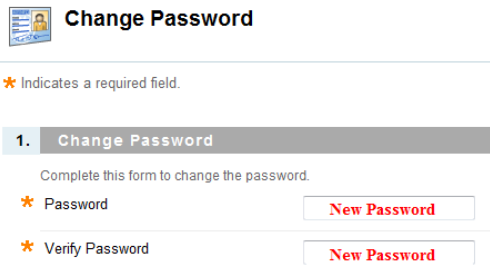
1. Log into Blackboard using your current password.
2. On the “My Blackboard” page click on Personal Information.



3. Select Change Password.



4. Enter new password and verify.

A screenshot of the 'Change Password' form. The form has a title 'Change Password' and a sub-header '1. Change Password'. Below the sub-header, there is a instruction: 'Complete this form to change the password.' There are two input fields: 'Password' and 'Verify Password'. Both fields have a red asterisk to their left, indicating they are required. Each field has a 'New Password' button next to it.

5. Click Submit to enter new password.



**Your new password will be available next time you log into Blackboard.**

**Please Note:**

**Changing your Blackboard password does not change your email password.**

**You only have one Blackboard password; any changes to your Bb password occur across all Blackboard courses in which you are registered.**